



DELIVERED WITH A SPECIALIST TRAINING PARTNER

PROCESS AND OPERATIONAL EXCELLENCE

BPMN in Practice

DURATION

2 days

AUDIENCE

Teams, IT + Business

LANGUAGE

Polish or English

FORMAT

On site or online

A two-day process modelling workshop in BPMN: from mapping the current state to designing improvements. A proven programme, prepared among others for the banking sector, run on the participants' own processes. Builds a shared language between business and IT.

WHAT WE COVER

- BPMN essentials: the elements you need and the ones you can safely ignore
- Mapping the current state: interviews, evidence and honest models of how work really flows
- Common modelling mistakes and how they mislead decisions
- From map to improvement: finding rework, handovers and waiting hidden in the model
- Designing the target process: simplification before automation
- Working session: participants model and improve processes from their own organisation

YOU LEAVE WITH

- Working BPMN skills proven on your own processes, not textbook examples
- Current-state and target-state models for at least one real process from your organisation
- A modelling convention your business and IT can share after the workshop

WHO IT IS FOR

Process owners, analysts and mixed business plus IT teams. Prepared among others for the banking sector. Best attended in pairs or small teams working on the same process.



BOOK THIS TRAINING

Write to michal.krauze@krauzeadvisory.com with the subject "Training: BPMN in Practice".
Add preferred dates and group size. Closed programs are tailored to your organisation.