



DELIVERED WITH A SPECIALIST TRAINING PARTNER

PROCESS AND OPERATIONAL EXCELLENCE

KPIs and Goal Cascading

DURATION

1 day

AUDIENCE

Board, Managers

LANGUAGE

Polish or English

FORMAT

On site or online

From strategy to team-level metrics: how to build a coherent system of measures that drives the right behaviour, and how to spot the KPIs that quietly damage an organisation. Connects the board view with the operational one.

WHAT WE COVER

- What a KPI is for: decisions and behaviour, not reporting decoration
- Cascading without distortion: from strategic goals to team measures that still mean something
- Toxic KPIs: measures that drive gaming, local optimisation and quiet damage
- Leading and lagging: building a set that warns you early instead of confirming late
- Review rhythm: how often to look, what to ask and when to change a measure
- Working session: participants audit and redesign a slice of their own KPI set

YOU LEAVE WITH

- An audit of a slice of your current KPI set, done during the workshop
- A cascading map linking one strategic goal down to team-level measures
- A checklist for spotting toxic KPIs before they shape behaviour

WHO IT IS FOR

Board members and managers who set goals and own metrics: strategy, operations, finance and HR. Strongest when the board and operational leaders attend together.



BOOK THIS TRAINING

Write to michal.krauze@krauzeadvisory.com with the subject "Training: KPIs and Goal Cascading".
Add preferred dates and group size. Closed programs are tailored to your organisation.