



DELIVERED WITH A SPECIALIST TRAINING PARTNER

PROCESS AND OPERATIONAL EXCELLENCE

Problem Solving and Root Cause Analysis

DURATION

2 days

AUDIENCE

Managers, Teams

LANGUAGE

Polish or English

FORMAT

On site or online

A3, 5 Why, Ishikawa, and above all the discipline of thinking: how to stop treating symptoms. The workshop runs on the participants' real problems, with templates ready to use on Monday.

WHAT WE COVER

- Symptom or cause: why most corrective actions fix the wrong thing
- Defining the problem: the step everyone skips and everyone pays for
- 5 Why in practice: asking without leading, stopping at causes you can act on
- Ishikawa without the ritual: structuring causes so the team sees the whole picture
- A3 thinking: one page that carries the problem, the analysis and the countermeasure
- Live case work: participants run the full cycle on a real problem from their organisation

YOU LEAVE WITH

- One real problem from your organisation taken through the full analysis during the workshop
- A3, 5 Why and Ishikawa templates ready to use on Monday
- A facilitation guide for running problem-solving sessions with your own team

WHO IT IS FOR

Managers and teams who deal with recurring problems: quality issues, missed deadlines, repeated escalations. Best attended with a real problem to work on.



BOOK THIS TRAINING

Write to michal.krauze@krauzeadvisory.com with the subject "Training: Problem Solving and Root Cause Analysis". Add preferred dates and group size. Closed programs are tailored to your organisation.